



# Community Bank

## Newcomer Services Briefing

**CommunityBank**

Operated by **Bank of America** 



## Provided by the Military Services Exclusively for You

Country-specific and traditional banking products and services  
to help make banking easier while you serve overseas

Products, services, operating locations, fees, and charges are established by the Military Services via a contract between a U.S. commercial financial institution and the Department of Defense

The Defense Finance and Accounting Service, in coordination with the Military Service banking representatives, is responsible for oversight of Community Bank



# Personalized Service for Your Banking Needs Overseas

- ✓ **Experience**
  - We understand the overseas military lifestyle and the unique banking needs that go with it
  - We can help you address gaps in your stateside banking relationship which may help prevent local financial-related challenges
  
- ✓ **Customer Service**
  - In-person at Community Bank locations
  - 24/7 Automated Service
  - Live Customer Service Representatives are available nearly 24/5
  - Live Debit and ATM card assistance available 24/7



# Addressing Your Immediate Needs



## *Easy Access to Local Currency and U.S. Dollars*

- Banking Centers
- Dual Currency ATMs
  - 24/7 Availability
  - No International Service Fee
  - Service Charge Free
  - Most ATM Debit Cards Accepted



## *Pay Local\* and Stateside Bills*

- Recurring or one-time payment options
- We can help recommend the payment option right for you



# Addressing Your Ongoing Needs

- ✓ Online and Mobile Banking with Fraud Protection
- ✓ Competitive Loan Rates
- ✓ Chip-Enabled Debit Cards
- ✓ Checking and Savings Accounts
- ✓ Account Alerts
- ✓ Life Stages



# Community Bank Is Here To Help

**Brian Hill 081 635 5304 or DSN 626-3158**

- Community Support, Bldg 450
- 0900-1600 Mon - Fri
- 081 635 5301, 5302, 5305
- ATM locations- Capodichino Spine, Air Terminal, Gaeta Fleet landing
- DoDCommunityBank.com
- Request an appointment by using the **My Appointment** link on our website.



# Questions?



**Thank you!**

**CommunityBank**

Operated by **Bank of America** 