

Table of Resources for Affected Individuals

Resource	Contact Info	Provides
CSID® Credit Monitoring Service	www.csid.com/opm/ U.S. toll free: 844-777-2743 International call collect: 512-327-0700	Assistance with signing up for CSID credit monitoring services for affected individuals.
Department of Navy FAQ E-mail	DONhrFAQ@navy.mil	Answers to data breach related questions.
Department of the Navy Civilian Employee Assistance Program (DONCEAP)	www.DONCEAP.foh.hhs.gov Toll free: 1-844-DONCEAP (1-844-366- 2327) TTY: 1-888-262-7848 International: 001-866-829-0270	Support for financial issues and identity theft for all DON civilians and their families.
Federal Trade Commission (FTC) Complaint Submission	www.ftccomplaintassistant.gov Toll free: 1-877-ID-THEFT (438-4338)	A clearinghouse for complaints by victims of identity theft.
Federal Trade Commission (FTC) Identity Theft Recovery Plan	Downloadable PDF: www.identitytheft.gov	A step by step guide on what to do if your identity information has been stolen.
Free Credit Report Review	www.AnnualCreditReport.com Call: 1-877-322-8228	One free credit report per year from each of the three major crediting bureaus (contact information for credit bureaus can be found on the Federal Trade Commission website: www.ftc.gov).
Guide to Keeping Your Social Media Accounts Secure	www.doncio.navy.mil/ContentView.aspx?id=5950	Safety guidelines and tips to keeping your personal information safe while using social media.
Internal Revenue Service (IRS)	http://www.irs.gov/Help-&-Resources Toll free: 1-800- 908-4490	Guidance on what to do if you suspect the improper use of identification information in connection with tax violations.
Phishing Reports	NMCS_SPAM@navy.mil	Resource to report phishing attempts.
Social Security Administration	www.socialsecurity.gov/kc/id_resources.htm Toll free: 1-800-269-0271	Guidance on what to do if you suspect your Social Security number is being fraudulently used.
TransUnion® Fraud Alert	www.transunion.com/fraud Call: 1-800-680-7289	Placing fraud alert on your credit file to let creditors know to contact you before opening a new account in your name.