



NSA NAPLES SUMMER 2026 TOWN HALL EARLY Q&A

Town Hall Questions submitted between March 24-30, 2026
for May 12, 2026 Town Hall

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Child Youth Programs (CYP)

When will CYP program hours return to 0600-1800?

- Effective June 15th, the Support Site CDC and School Age Care (SAC) program hours will return to 0600-1800. Capodichino CDC will remain at 0600-1730. We previously adjusted hours due to low evening utilization and critical staffing shortages. Operating within required staff-to-child ratios is paramount to safety, and because many of our staff are military spouses, we strive to balance consistent service with sustainable work schedules. We will continue to monitor enrollment trends to ensure our services meet community needs.

Housing

The housing warehouse has no washing machines available to replace broken ones. For those of us who live off base, when can we expect to get this resolved?

- We have implemented an aggressive recovery plan to fully resolve out-of-stock appliance issues. As of this week, our waitlist stands at 66 personnel across both on-base and off-base housing, and we have already begun making deliveries using reallocated assets. The good news is that over 320 new units are scheduled to arrive between May 11 and May 15. Starting Tuesday, May 12, our warehouse team will shift to a high-tempo schedule, delivering and installing 4 to 6 appliance sets per day until the entire waitlist is cleared.
- I want to be transparent with the community on how we reached this point: ongoing severe civilian manning shortages ultimately led to an unrecognized rate of need and a lack of timely barrier elevation when stock began running low. To ensure we do not experience this inventory shortfall again, I have directed the Housing Office to implement a long-term corrective action plan. This involves a complete reconciliation of our stock, proper budget alignment, and historical analysis to right-size projected needs and maintain a robust reserve. Furthermore, due to command-focused efforts to leave no stone unturned regarding hiring and onboarding, a new warehouse manager has been selected and should arrive this fall to provide dedicated oversight. We appreciate your continued patience as we execute this recovery plan next week.

Morale, Welfare, and Recreation (MWR)

Why is there no Liberty center at Capodichino? I talked with manager and she said she would look into a Liberty lounge for working hours. Right now, I go to library. Other bases have great centers.

- The MWR Liberty Team is actively scouting options for a Liberty space at Capodichino. In 2021 the former space was closed and converted to administrative offices to consolidate Human Resources, we recognize the request for a dedicated lounge. For a full-service experience, a complete renovation of the Support Site Liberty Center (1st floor of the BEQ) is currently in the planning stages to significantly improve entertainment and comfort options.

Will Carney Park continue to be available to U.S. and NATO families as an MWR facility after the U.S. 4-star in charge of JFC Naples relinquishes command to a European counterpart? What services, if any, will be affected by this change?

- Yes. Carney Park will remain fully available to U.S. and NATO families. The rotational change of command at JFC Naples does not alter our MWR agreements or the United States' steadfast commitment to the NATO alliance. All services and amenities at Carney Park will continue without interruption.

Motor Vehicle Registration Office (MVRO)

With the increase in electric vehicles, will there be a change to the registration and tax process? The current situation is that a full electric or Plug-in Hybrid Electric Vehicle (PHEV) is still charged for the tax based on the potential power while under Italian procedures, the similar vehicle would not be taxed.

- We are actively escalating this matter to the Central MVRO to seek a resolution with authorities in Rome. Currently, local MVROs do not have the authority to grant road tax exemptions for Allied Forces Italy (AFI) registered vehicles, despite regional Italian exemptions. We advocate for our community on this issue and will provide updates as discussions with the relevant national authorities progress.

NEX

There are many Sailors that are on watch 24/7 on Capodichino. If those sailors happen to forget to bring their food while on night shift, they are at the mercy of whatever their shipmates have to spare. Is it possible that we have a mini mart with some frozen dinners put into the NGIS so Sailors can still have access to some food if they forget theirs? In Sasebo, the Navy Lodge "next to the barracks" had a quick stop cooler behind the register and was able to provide some of the basics for sailors after the NEX and Commissary closed.

- NSA Naples leadership fully supports the requirement for 24-hour food access and has been consistently advocating for the implementation of micro-marts or hybrid mini-marts across all our installations. We recognize that providing reliable food options after hours is a critical quality-of-life issue for our watchstanders and a priority for the command. To address this, we have provided NEX leadership with a clear prioritization plan, placing Capodichino at the top of the list, followed by the Support Site, Gaeta, and Carney Park. Currently, the NEX is developing a 24-hour automated market concept specifically for Capodichino. We view this initiative as a significant win for the community and will provide further updates as the project progresses toward implementation.

Security

There has been reports of things being stolen on base in the parking garages. Can we have cameras installed in the garages to help prevent this from happening? If not, can this become part of the INDOC brief? To make sure people understand that even though you are on base your things are not safe and you need to lock your car as if you were out in town.

- Security is aware of 3 reports of theft in base parking garages in the last 6 months and takes these incidents seriously. All 3 of the vehicles were unlocked, it's important to reinforce that personal responsibility remains a critical layer of security. Being on base does not eliminate risk. Secure your vehicles and property at all times.
- This is covered in Area orientation and is part of the regular communication strategy covered in NSA Naples Quarterly Crime Statistics report – **we encourage everyone to be a hard target, lock their homes and cars and arm home alarm systems. This is the #1 way to minimize your risk of becoming a target.**
- Report Suspicious activity and theft of any kind to NSA Naples Security immediately.